**RESUME**

JITENDRA JAIN

Sec13- 13/58, Refinery Township

Jawahar Nagar, Vadodara

Email:[**jeetujain24@gmail.com**](mailto:jeetujain24@gmail.com)**Mob.No.7738883358,**  **08305956903**

 Career Objective: -

Seeking Career in System, Networking & Cloud field Accepting challenging and new technology and assignments and keep perseverance in solving them and also to develop new strategies, ideas in technical functional areas as a member of think-tank.

**Working experience**

**Organization**  **Allot Group**

**Period** 09 October 2023 till now

**Departmen**t IT

**Designation**  System Administrator.

* Currently Working as a System admin & Server administrator
* As a system administrator daily task is to ensure smooth running of all server.
* To create instance on VMware (ESXI) and Hyper-V for server.
* Installation & configuration of Web server, Data base server, Application server, DNS, DHCP, Print server etc.
* Configuration of server as per department requirement.
* Create Domain id on Active directory for new joiners.
* Provide access of shared resources to employee like share drive on NAS storage server.
* Creating shared folder and groups on NAS server and maintain it.
* Provide access of application base server to client and third-party employee.
* Instance (EC2) and server creating on AWS cloud service,
* Identity and access management (IAM) for user to access instance, service and groups.
* Storage management on cloud like S3 service in AWS
* Configure ELB for server and make sure high availability of server.
* AWS VPC, Rout 53, SNS, Cloud watch.
* Working as a google work space administrator
* Knowledge of DevOps tool like Git, Docker, Jenkins, Terraform, Ansible etc.
* Prepare call flow for CSR team
* Domain and SSL renewal and configuration.
* Software installations and troubleshooting of all types of end user problem
* Monitoring of virus issues through Symantec, Capture client, Falcon endpoint protection antivirus and apply policy like USB block, Application block etc
* Performing backup activity.
* Cabling, cramping and punching of I/O port and testing.
* Create, change, and delete user accounts.
* configuring & troubleshooting of MS Outlook and other email clint application

**Organization**  **Darshan Softech**

**Period** 05 OCT 2021 till 14th July 2023

**Departmen**t IT (System & Networking)

**Designation**  System & Network Administrator.

* Working as a google work space administrator.
* Create user and provide access as per their role
* Prepare call flow for CSR team
* Domain and SSL renewal and configuration.
* Providing support UK clients remotely.
* Working with different team Development, QA, Design, Accounts, Marketing etc
* Installation and configuration of Windows and Linux based operating systems (Server & Client)
* Software installations and troubleshooting of all types of end user problem
* Maintain user Profile through windows server and Google workspace
* Monitoring of virus issues through Symantec, Capture client, Falcon endpoint protection antivirus and apply policy like USB block, Application block etc
* Performing backup activity.
* Installation & Configuration of Network device & Local Printers, shared printers
* Cabling, cramping and punching of I/O port and testing.
* Create, change, and delete user accounts.
* Instance (EC2) and server creating on AWS cloud service,
* Identity and access management (IAM) for user to access instance, service and groups.
* Storage management on cloud like S3 service in AWS
* Configure ELB for server and make sure high availability of server.
* AWS VPC, Rout 53, SNS, Cloud watch.

**Working experience**

**Organization Talent Anywhere (Kplex)**

**Period** 4th September 2019 to 3rd October 2021

**Department IT**

**Designation**  Desktop & Network Engineer

Job Profile

* Installation and configuration of Windows based operating systems (Windows7/8/10)
* Software installations and troubleshooting of all types of customer-oriented field problems, network setting for TCP/IP and Internet setup.
* Work accordingly SOP follow Process of SOP
* Monitoring of virus issues through Symantec Endpoint Protection antivirus & McAfee antivirus
* Performing Backup Activity from server to backup media and verification of old Backup.
* Installation & Configuration of Network & Local Printers, shared printers
* Cabling, cramping and punching of I/O port and testing.
* Create, change, and delete user accounts.
* Configuring & troubleshooting of MS Outlook 2007/10/13/16
* Daily Backup server Backup Activity and check backup operation
* LAN – Local area network troubleshooting and analysis
* Provide remote and desk solution to end user for related problem
* Knowledge Regarding network protocol TCP/IP .

**Working experience**

**Organization Progressive Infotech Pvt Ltd.(Zydus Cedilla Ltd)**

**Period** 4th June 2018 to 28th Aug 2019

**Department** IT (Hardware & Networking)

**Designation**  Sr. Site Engineer

Job Profile

* Installation and configuration of Windows based operating systems (Windows7/8/10)
* Software installations and troubleshooting of all types of customer-oriented field problems, network setting for TCP/IP and Internet setup.
* Work accordingly SOP follow Process of SOP
* Monitoring of virus issues through Symantec Endpoint Protection antivirus & McAfee antivirus
* Performing Backup Activity from server to backup media and verification of old Backup.
* Installation & Configuration of Network & Local Printers, shared printers
* Cabling, cramping and punching of I/O port and testing.
* Create, change, and delete user accounts.
* Configuring & troubleshooting of MS Outlook 2007/10/13/16
* Daily Backup server Backup Activity and check backup operation
* LAN – Local area network troubleshooting and analysis
* Provide remote and desk solution to end user for related problem
* Knowledge Regarding network protocol TCP/IP .

**Organization BNADHAN BANK LTD**

**Period** 4th October 2017 to till 3rd June 2018

**Department** Information Technology (Hardware & Networking)

**Designation** Assistant Manager.

Job Profile

* Installation and configuration of Windows based operating systems (Windows7&8)
* Software installations and troubleshooting of all types of customer-oriented field problems, network setting for TCP/IP and Internet setup.
* Installation and configuration of local and network printer
* CCTV camera installation and maintenance security system installation like fire alarm and panic panel and alarm.
* Po’s machine configuration and connection
* Configuring & troubleshooting of MS Outlook 2007/10/13/16 365
* LAN issue like problem in switch or in I/O Port, Cable testing,

**Organization**:      **CMS IT SERVICES**

**Period** 4TH Jan 2016 to 30 Nov 2016

**Department**        IT(H/W,N/W, Application & Software support )

* Assemble system and configure Laptop And Desktop.
* OS installation via network through WDS Server.
* Software installations and troubleshooting of all types of end users problems, network setting for TCP/IP and Internet setup.
* Audit software and Finance Related software installation and Trouble shoot.
* Monitoring of virus issues through Symantec Endpoint Protection antivirus & McAfee.
* Performing Backup Activity from server to backup media and verification of old Backup.
* Installation & Configuration of Network & Local Printer
* Cabling, cramping and punching of I/O port and testing.

**Organization:      ITCONS** client HCL KPMG INDIA

**Period** 19 Jan 2015 to 3rd Jan 2016.

**Department** IT support

**Post                      L1** Engineer

**Job Profile**

* Assemble system and configure Laptop And Desktop.
* OS installation via network through WDS Server.
* Software installations and troubleshooting of all types of end users problems, network setting for TCP/IP and Internet setup.
* Audit software and Finance Related software installation and Trouble shoot.
* Monitoring of virus issues through Symantec Endpoint Protection antivirus & McAfee.
* Performing Backup Activity from server to backup media and verification of old Backup.
* Installation & Configuration of Network & Local Printer
* Cabling, cramping and punching of I/O port and testing.

**Organization:**      **Shri Cyber Cafe (Bhopal)**

**Period**                  14 may 2011 TO June 2014

**Department**        IT

**Post**                     Self Employ

**TRANNING & CERTIFICATE**

**Organization:      CMS InfoTech institute.**

**Period** 19 Aug.2014 to 18 Jan 2015

**Course Content**  Pc Engineering, CCNA, Networking, MCSA, (course)

**CERTIFICATION :- Global certification in MCSA (server 2012 & R2)**

**Educational Qualification:-**

 1.     Completed Bachelor’s Degree in Electrical and Electronics Engineering, from **All Saints’ College of Technology,** Bhopal(Affiliated to Rajeev Gandhi Prodyogiki Vishwavidyalaya, RGPV, Bhopal)with an aggregate of **66.00%.**

2.     Passed Higher Secondary Examination with 58.00%(60.00% in PCM) in **2003** from Madhya Pradesh Board of Secondary Education from Govt. Boys Hr. Sec. School. Bhopal

3.     Passed High School Examination With 46.00% in 2000 from Madhya Pradesh Board of Secondary Education. Boys Hr. Sec. School. Bhopal.

**Project Developed:-**

“**SIM BASED ENERGY METER”:-** Presently all available energy meters just contain the information about the energy consumed & so even after recording the readings consumer does not get information about payment to be made. So even after knowing the consumption of elec. Units consumer does not know exactly about his liability towards live electricity supply board. Hence one of the better ways is to make the meter prepaid. This means we buy a certain amount of electricity by paying the money to electricity board & they will issue a card, which will store the units you have purchased & the money you have paid.

**Training Details:-**

1. Major Training of one month at Airport Authority of India Bhopal division in CNS.

2 Major industrial training at Madhya Pradesh Power Transmission Corporation Limited.

3 Industrial visit at Central Power Research Institute (C.P.R.I.) Bhopal (M.P.)

**Extra curricular activities:-**

**1.** Model presentation at district level and got third price.

**2.** Model presentation at block level and got third price.

**3.** Model presentation on SIM based energy meter in all saints’ College of technology.

**Hobbies:-**

**1.** Listening to music **2.**Cooking.

**Personal Information:-**

**NAME**                                              : JITENDRA JAIN

**FATHER'S NAME**                           : Late. Mr. K.K.JAIN

**MOTHER’S NAME**                   : Mrs. VIMAL SHREE JAIN

**PERMANENT ADDRESS**         : House No. 11 Jain Nagar, Lalghati, Bhopal.  (M.P)

**I hereby declare that the above-mentioned information is true to the best of my knowledge & belief**.

**DATE: 15-05-2024**

**PLACE :- VADODARA JITENDRA JAIN**